

General Terms and Conditions

1. Company Information

SSHP-Indonesia

Fornheselaan 202074,

3734GE, Den Dolder, Netherlands

Phone: +31 85 060 48 60

Email: info@sshp-indonesia.com

Company Registration (KVK): 64506355

VAT Number: NL855695961B01

2. Services Provided

SSHP-Indonesia offers an intermediary service for requesting the SATUSEHAT Health Pass (SSHP), which is required for entry into Indonesia. Please note that SSHP-Indonesia is not affiliated with or part of the Indonesian authorities. We facilitate the application process but do not guarantee approval of the health pass.

3. Pricing

All prices for our services are displayed on our website and are subject to change. The applicable price will be clearly indicated at the time of order and before payment is completed. By proceeding with payment, you acknowledge and agree to the pricing displayed at that time.

4. Payment

The fee for our service is due at the time of application. The application will not be processed until full payment has been received.

5. Delivery of Services

Upon successful payment, the service will be delivered immediately. You will receive an email within 5 minutes containing your QR code for entry into Indonesia. It is your responsibility to ensure that the information provided is accurate and complete.

6. Refund Policy

Due to the immediate nature of our services, no refunds will be provided once the application has been processed.

7. Liability

SSHP-Indonesia shall not be held liable for any issues arising from the acceptance or denial of the health pass by Indonesian authorities. Users are responsible for providing accurate and complete information during the application process. SSHP-Indonesia is not responsible for any consequences resulting from incorrect or incomplete submissions.

8. Privacy Policy

SSHP-Indonesia collects personal information necessary for processing your application.

This information is handled in accordance with applicable privacy laws. For details regarding the handling of personal data, please refer to our Privacy Policy.

9. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of Australia.

10. Changes to Terms

SSHP-Indonesia reserves the right to modify these Terms and Conditions at any time. Users will be notified of any changes via our website.

11. Contact Information

For any questions or concerns regarding these Terms and Conditions, please contact us at info@sshp-indonesia.com.