

# Privacy Policy

## 1. Information We Collect

To facilitate the application process for the SATUSEHAT Health Pass (SSHP) required for entry into Indonesia, we collect the following personal and travel-related information:

- Full name
- Mobile number
- Passport number
- Date of arrival
- Port of arrival
- Selected port of arrival
- Flight number (arriving in Indonesia)
- Seat number (arriving in Indonesia)
- Symptoms: Whether you have experienced any of the following symptoms—fever, swollen lymph nodes, or skin lesions/rashes.
- Contact History: Whether you have had close contact with a person showing symptoms of mpox or with animals such as rodents or primates in the 21 days prior to your arrival in Indonesia.
- Countries of origin, transit, and any others visited within 21 days before departure to Indonesia (with the option to select multiple countries).
- Device and log information about your device, IP address, browser type, and usage statistics to help us optimize and secure our services.

## 2. Purpose of Data Collection

We collect only the personal information necessary to process your application for the SATUSEHAT Health Pass (SSHP). This information is required to comply with Indonesian entry regulations and to ensure the accuracy and completeness of your health and travel declaration.

## 3. Intermediary Service

SSHP-Indonesia provides a service as an intermediary for requesting the SATUSEHAT Health Pass. We are an independent service provider and are not affiliated with or connected to any government or Indonesian authority. Our role is to facilitate the application process on behalf of our users.

## 4. Data Storage

We store your personal information on secure servers located in a cloud environment. We implement appropriate technical and organizational measures to ensure the security of your data against unauthorized access, loss, or damage.

## 5. Data Sharing

We share your personal information only with the relevant Indonesian authorities for the purpose of processing your application for the SATUSEHAT Health Pass. No other third parties will have access to your personal data without your explicit consent, unless required by law. Please note that your data may be transferred internationally.

## **6. User Rights**

Users have the following rights regarding their personal data:

- **Right to Access:** You may request access to the personal information we hold about you.
- **Right to Correction:** You have the right to request correction of any inaccurate or incomplete information.
- **Right to Deletion:** You can request the deletion of your personal data, provided it is no longer necessary for the purpose for which it was collected. Your data will be retained for a period of 2 years unless otherwise specified and will be deleted after this period in accordance with legal and regulatory requirements.

## **7. Cookies**

We use cookies for tracking purposes, specifically Google Ads and Microsoft Ads, to enhance your browsing experience and provide relevant advertising. Users can manage their cookie preferences via a cookie consent notification on our website.

## **8. Data Security**

We employ a secure database to protect the personal data we collect. This includes using encryption, access controls, and regular security audits to safeguard your information from unauthorized access.

## **9. Changes to Privacy Policy**

Users will be informed of any changes to this Privacy Policy via our website and through email notifications. We encourage users to review the Privacy Policy periodically to stay informed about our data protection practices.

## **10. Contact for Data Protection Concerns**

For any questions or concerns regarding your personal data and this Privacy Policy, please contact us at [info@sshp-indonesia.com](mailto:info@sshp-indonesia.com)